



From Paper to Practice

5 tips they didn't teach you in medical school

Getting started as an RMO?

It's time to educate yourself on the most common pitfalls encountered by newbies—and ensure that when they inevitably happen, you have the right support to protect yourself and your patients.

Record-keeping: It can make or break you



COMMON TREATMENT MISTAKES

Prescribing the **wrong**:

- / drug
- / dose
- / route of administration
- / frequency of treatment
- / duration of treatment
- / co-existing treatment



70% of medication errors are the result of prescription errors



**CLEAR
CONCISE
ACCURATE**
recordkeeping is essential.

Misdiagnosis: Easier to do than you think



COMMON CAUSES

- / Similar symptoms
- / Multiple issues
- / Poor communication

There is a wide range of opportunities to miss a problem or misdiagnose an existing issue.



Such issues can lead to complications ... even death.



LISTEN ↔ FOLLOW-UP

Make this a part of every patient contact, no matter how much of a rush you're in.

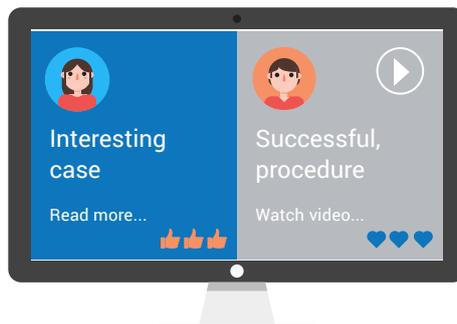


Tell your patients the red flags to look out for **BEFORE THEY ARE DISCHARGED.**

Social media: It's a medical minefield



Sharing images or details about patients on social media—even the tiniest bit of data—can breach patient confidentiality and lead to **SERIOUS DISCIPLINE MEASURES.**



You can't easily 'delete' a mistake once you've made.



If in doubt, **DON'T SHOUT IT OUT** on social.



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Dehumanising: It's dangerous



When you are around illness, death and stress all day, every day, you can become **HARDENED TO THE PLIGHT OF YOUR FELLOW MAN.**

Don't let this affect the way you treat your patients.

Rushing them or not taking their concerns seriously can lead to **MEDICAL NEGLIGENCE COMPLAINTS.**



Medical care can be an alarming experience for your patients.

DON'T BECOME DEADENED TO IT.



Medicolegal advice: Best sought early

Even the best doctors receive an **OFFICIAL MEDICAL COMPLAINT** at some stage in their career.



This process can be made easier with the help of a **MEDICOLEGAL EXPERT** provided by your medical indemnity insurer.

THE KEY IS GETTING IN TOUCH EARLY.



Don't wait for a complaint to come in. Get in touch as soon as you think there might be a chance of a complaint being made.

Wondering what else your medical indemnity insurance provider can offer?



Medical indemnity insurance is an integral part of surviving your first year.

Download our **free comparison checklist** to find out how much more NZMPI can offer you.

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**New
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FINANCIAL STRENGTH RATING

New Zealand Medical Professionals Limited has been issued a Financial Strength Rating of B+ (Good) and an Issuer's Credit Rating of bbb- (Good), with the outlook on both ratings assigned to 'Stable'. These ratings were issued by A.M. Best on 27th March 2020.